

# Gregg Berkholtz

Seeking opportunities to exploit my professional traits as a polymathic systems administrator.

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## Summary

### Career Goals:

I am a time-proven quick learner seeking positions exploiting my professional traits as a polymathic systems administrator, with experience on dozens of computing platforms and hundreds of related services. I currently seek to position myself as a team-lead, where the introduction, or furthering, of departmental transparency enables a primary focus in information systems:

- \* Service virtualization
- \* Performance optimizations
- \* Design, mergers & migrations
- \* VoIP, T1, and analog voice services
- \* Service stability, and security assurances
- \* Development and implementation of sound documentation and communication processes
- \* Documentation standards; inventory, naming schemes, equipment labeling, configurations and builds, and monitoring/on-call procedures

### Career Overview:

Specializing in enterprise computing level support and solutions, I've spent the past 14 years helping organizations streamline IT systems management, and lower overall operational costs. By primarily focusing in the realm of information systems design, mergers & migrations, system virtualization, VoIP and T1 voice services, performance optimizations, service stability, and security assurances. On operating system platforms ranging from Linux, Solaris, Apple Macintosh, Microsoft, Novell & SCO.

I've successfully introduced a culture of embracing changes, within IT structures, which enables rapid assimilation of new technologies, facilitates stronger organizational communications, and strengthens an organization's competitive edge.

## Specialties

SAGE Level: IV (Senior IT Systems Administrator)

Server and workstation administration with Linux (Debian/Ubuntu, RedHat, and Slackware), Solaris, Windows, Netware and SCO. Perl programming and shell scripting, electronic training, complex problem resolution, forensic analysis, root cause analysis, disaster recovery, mentoring junior personnel, backup design & administration, server builds, patch depot management and enterprise patch deployment, centralized golden image distribution.

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## Experience

### **Landlord at Rental Property**

December 2005 - Present (3 years 7 months)

Manage self-owned residential rental property.

### **Owner at TOCICI**

January 1995 - Present (14 years 6 months)

Specializing in systems configuration, design, construction, integration and operating system migration, as well as IT training & administration. Holding (since 2000) a 1099 contract with a local consulting firm, have various additional clients, including another 1099 with a former employer since October of 2006, my accountant and other businesses. Run DNS registrar (OpenSRS), manage customer's DNS records. Manage seven servers in colocation which provide email, DNS, HTTP/HTTPS, and systems monitoring services for a variety of customers. Combine T1/PRI and VoIP technologies, to provide cost-effective long-distance/calling-card services. TOCICI was previously GB Computers.

### **Systems Administrator at OpenSourcery**

September 2008 - June 2009 (10 months)

SAGE Level IV: Senior. Member of Systems Administration team which services all organizational IT support needs, and a very diverse customer-base. Responsibilities of the team include management of entire infrastructure (firewalls, routers, switches, servers, desktops, and their services). Major services supported include:

- \* Zimbra Collaboration Suite
- \* LTSP servers and terminals
- \* Asterisk VoIP PBX
- \* Apache and other popular HTTP engines
- \* MySQL, PostgreSQL, and other database engines
- \* Embedded & custom-engineered equipment

*2 recommendations available upon request*

### **Systems and Technology Administrator at Omnimedix Institute**

October 2006 - September 2008 (2 years)

SAGE Level IV: Senior. Responsible for all organizational IT support needs, including management of entire infrastructure (firewalls, routers, switches, servers, desktops, and their services). Primary accomplishments include:

- \* Designed 50-node, two site, datacenter.
- \* Established and implemented a standardized naming scheme, and system build configurations.
- \* Established and managed software and hardware inventory.
- \* Designed, wrote, and managed system-wide backup application.
- \* Implemented 100 phone number, Asterisk-based PBX w/ one full T1/PRI circuit (using both soft and hard VoIP phones).

*1 recommendation available upon request*

**Consultant at Northwest Information Services**

January 2000 - September 2008 (8 years 9 months)

Consultant for various projects, also manages some internal equipment.

*1 recommendation available upon request*

**Senior Systems Administrator at Yoshida's Inc.**

June 1999 - September 2006 (7 years 4 months)

SAGE Level IV: Senior. Managed roughly 100 Linux, Solaris, Netware, and SCO systems, and 250 Microsoft Windows desktops, including all supporting infrastructure (Cisco and HP routers and switches), spread across 14 offices worldwide. Supervised & managed the only other system administrator.

*3 recommendations available upon request*

**Board Member & President at PANUG**

2000 - 2004 (4 years)

Occasional presenter

*1 recommendation available upon request*

**Computer Tech at Parkrose School District**

January 1995 - June 1999 (4 years 6 months)

SAGE Level I: Junior. Primarily responsible for development & maintenance of NetWare 4.11 network for the school district, performed computer repair for 2,200 users on 300 workstations. Repaired & upgraded software & hardware. Developed complete NAL/ZENWorks implementation. Managed department interns from June 1997 onwards. Trained district staff on use of applications & overall computer use. Webmaster & district database guru. Assisted in management of Tadiran phone system. Services utilized by approximately 1,500 students. Infrequently worked with Intermediate/Advanced-level System Administrator.

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## Education

**City University of Seattle**

BS, Computer Systems, 2005 - 2007

**Mt. Hood Community College**

AAS, Computer Applications Specialist, 1996 - 2005

**Activities and Societies:** Honors

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## Interests

Argentine tango dancing, cycling, traveling.

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## 8 people have recommended Gregg

"I am the technologies administrator at a small charter school, and Gregg worked with us through Open Sourcing working on many projects involving our open source Itsp thin clients and server, voip and windows server. Gregg has been excellent to work with. His implementations have been solution based and always with efficiency in mind, both in terms of project completion and long term use. More explicitly, Gregg realizes that taking time to invent creative solutions that will, in the long term, be quicker and easier to maintain and upgrade is of great value to his clients. Furthermore, projects have always been completed in a timely manner such that I have not yet had to stress about my deadlines. Gregg has been a great problem solver and has helped us to invent many out of the box solutions to many difficult projects. I would gladly recommend Gregg for any open source network, server or desktop administration."

— **Evan Geer**, was Gregg's client

"Gregg Berktholz is one of the most talented individuals I have ever had the chance to work with. Gregg's work ethic, depth and breadth of knowledge and skills, as well as his ability to see any task beyond its boundaries are absolutely amazing. I had the pleasure of working with Gregg in my first post-College job. After working with Gregg for a number of years, I can definitely say he has influenced me more than any college class ever could. Gregg's Linux administration, network engineering, system design, documentation, and adherence to industry/technological standards are second to none. You can be sure that if Gregg is working on a project, it will be completed correctly, properly, and with the highest level of reliability. Gregg is an amazing resource to have in any business environment. I cannot recommend Gregg enough!"

— **Bill Hill**, *System Administrator, The Yoshida Group*, worked directly with Gregg at Yoshida's Inc.

"We have had opportunity to engage Gregg Berkholtz on numerous occasions and continue to utilize his skill set to manage the Linux components of our network environment. Gregg has always been polite, professional and exceptionally conscientious in his work. He has earned the complete trust of the staff at NIS I would not hesitate to use him for projects involving the highest levels of security and confidentiality. His "can do" attitude and prompt response have earned him a permanent place on our roster of qualified professionals."

— **Glenn Sexton**, was Gregg's client

"Gregg maintained a tight ship at OpenSourcery, helping to maintain internal systems and responding well to critical requests."

— **Thomas King**, *Marketing Director, OpenSourcery*, worked with Gregg at OpenSourcery

"Gregg Berkholtz is a skilled technical professional to whom I give the strongest recommendation. Details available upon request."

— **Miles Hochstein**, *Product Manager / Product Architect, Omnimedix Institute*, managed Gregg indirectly at Omnimedix Institute

"Gregg and I were on the Board of Directors of the Portland Area Networking User Group (PANUG). Gregg was able to bring his substantial technical knowledge to bear on deciding on programs for group members."

— **Ed Sawicki**, *President, Accelerated Learning Center*, worked directly with Gregg at PANUG

"Gregg was a pleasure to work with during the six years he was employed by the Yoshida Group. Gregg is very detail oriented and I could always count on him for well thought out suggestions about how to move our company's IT services forward. Gregg was an early adopter and supporter of Linux and helped us provide open source solutions that saved the company quite a bit of money, while still delivering expected services. He was also given the task of managing our network's security and to his credit, we never had any service outages due to viruses, trojan horses, worms or DOS attacks. There were attempts to hack our systems, but his security always gave us notice of such attempts and allowed us to deal with them in a timely manner. In summary, I would not hesitate to recommend Gregg for any computer network related job."

— **Boyd Campbell**, *Senior Manager, Infrastructure, Yoshida's Inc.*, managed Gregg at Yoshida's Inc.

"Gregg is very intelligent and always seems to know what he is doing. His ability to adapt and learn makes him seem like he is never stuck on a problem, but only held up. I think any company would be happy to have Gregg working for them."

— **Grant Koeneke**, *Sr. DBA/Architect, Banfield Pet Hospitals*, was a consultant or contractor to Gregg at Yoshida's Inc.

[Contact Gregg on LinkedIn](#)